

# Creality CR-Scan Ferret Firmware Upgrade Manual

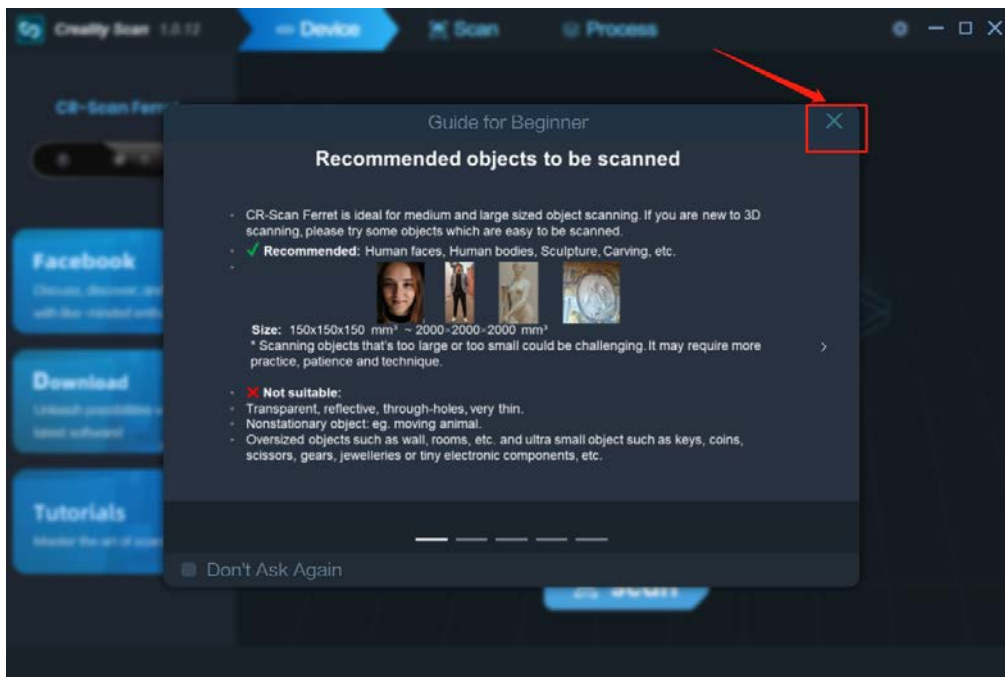
Visit <https://www.creality.com/pages/download-cr-scan-ferret> and download *Creality Scan software version 1.0.12* and later and install it in an all-English character path; Download *Creality\_CRScan\_Ferret\_Firmware*, make sure it is downloaded in an all-English character path. For better scanning performance, it is recommended to use the PC with GPU. For integrated GPU and AMD GPU, it may take longer time (about 10 seconds) for streaming.

**Please follow the below steps to upgrade the firmware:**

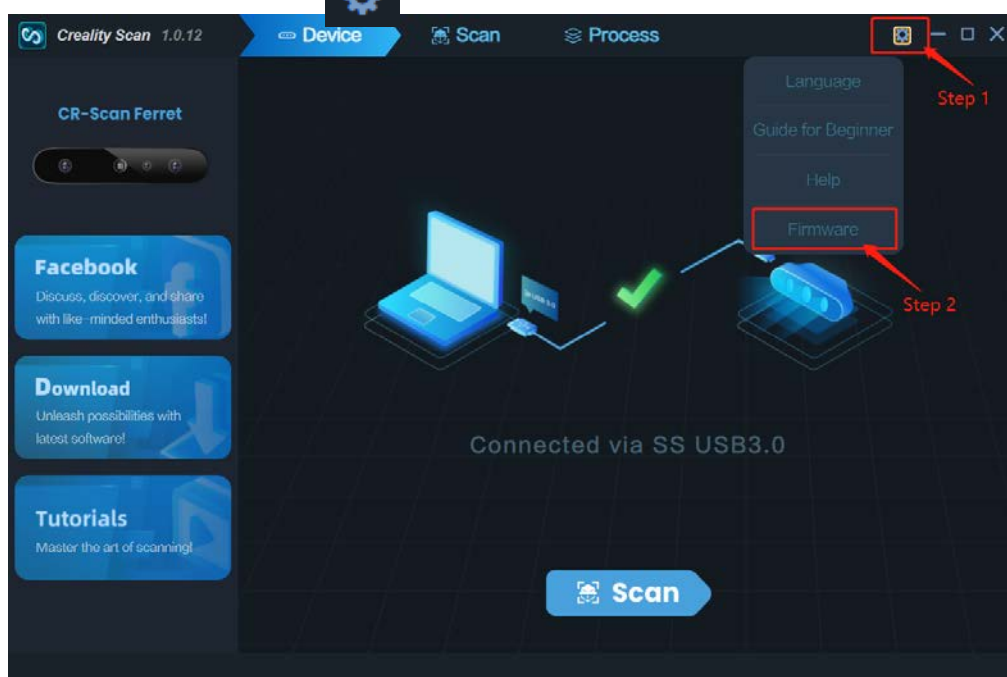
1. Connect the cable to your PC via **SS USB3.0 port**, try different port if necessary. For desktop computers, please connect to the port on the **BACK** of the computer for a sufficient power supply;
2. Connect the cable to the scanner;

**NOTE: Please make sure the scanner is connected and powered well, otherwise it may cause upgrade failure.**

3. Open "Creality Scan" software and close "Guide for Beginner";

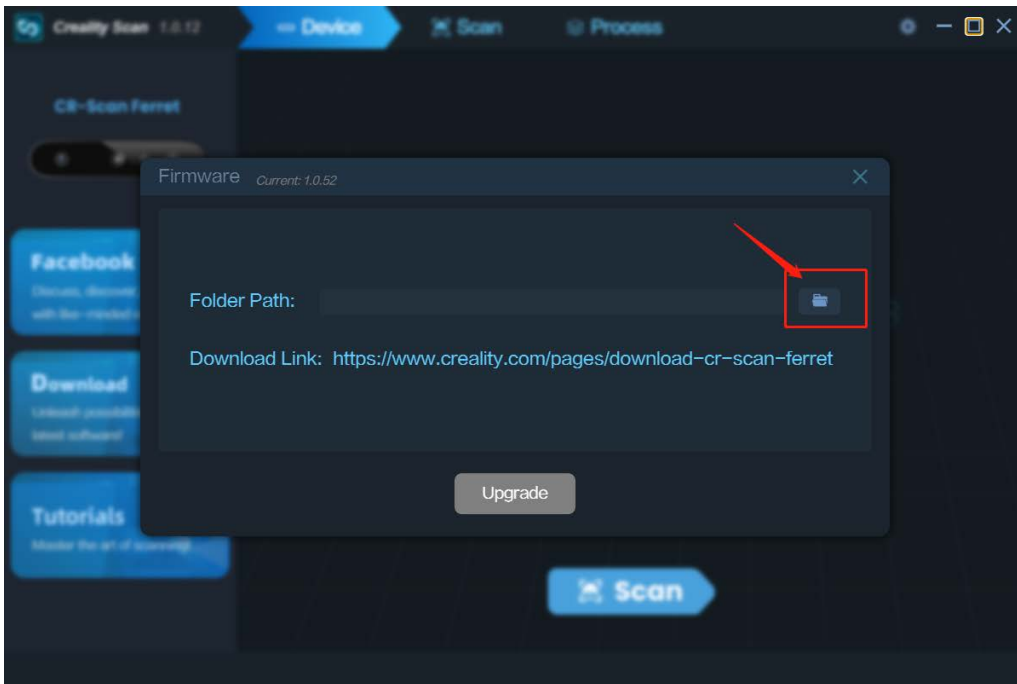


4. Click Settings icon  on the top right corner and Click "Firmware"; (Please make sure you

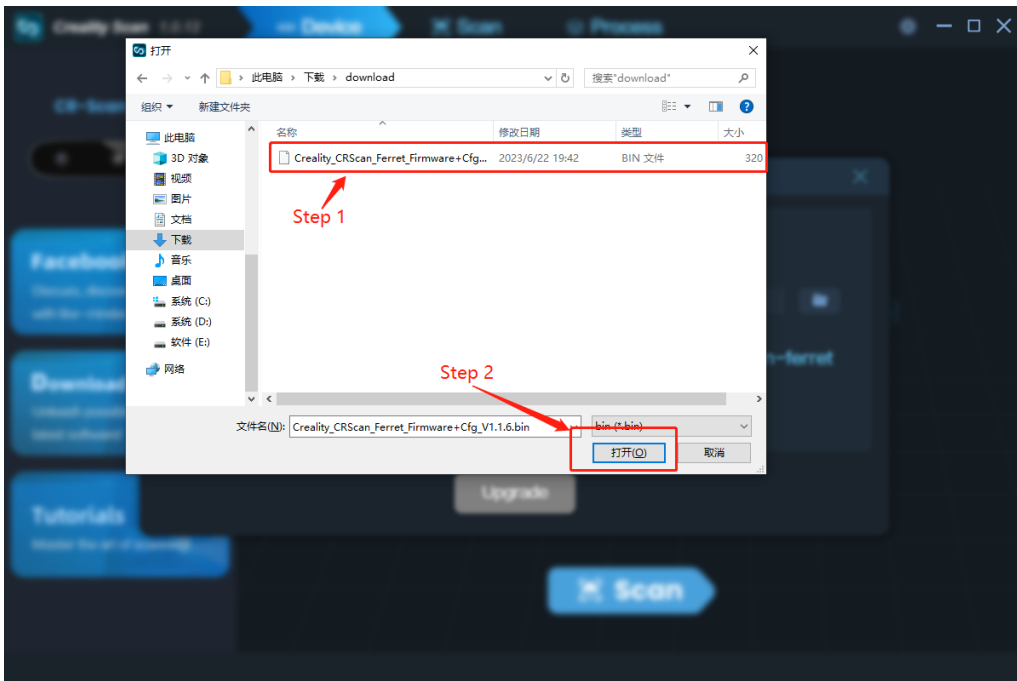


are on DEVICE page, otherwise it causes upgrade failure)

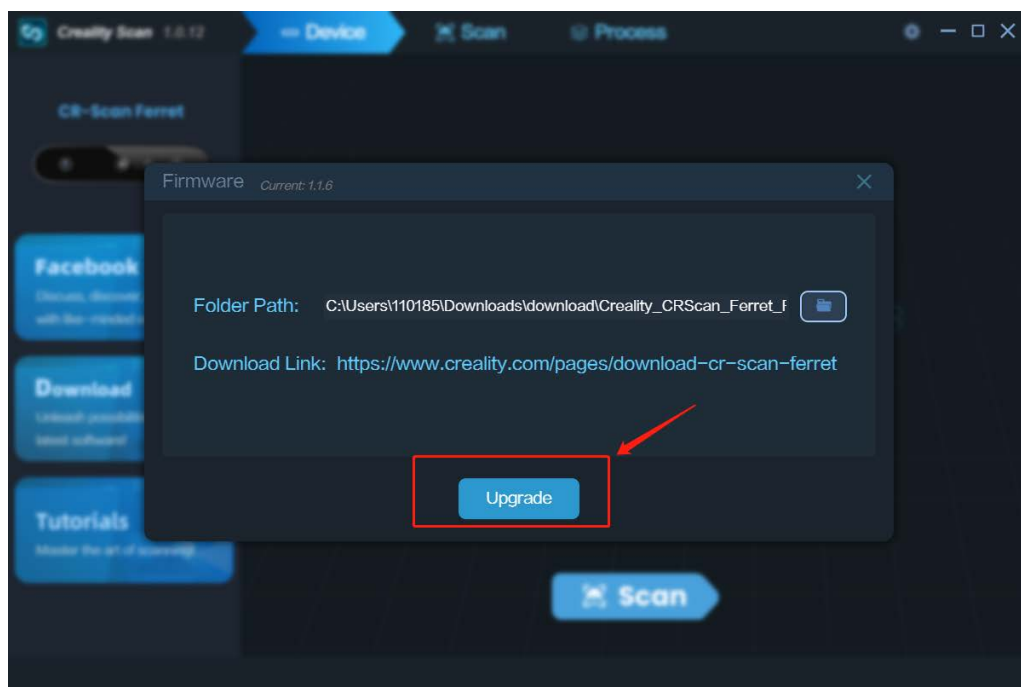
5. Import the latest firmware;



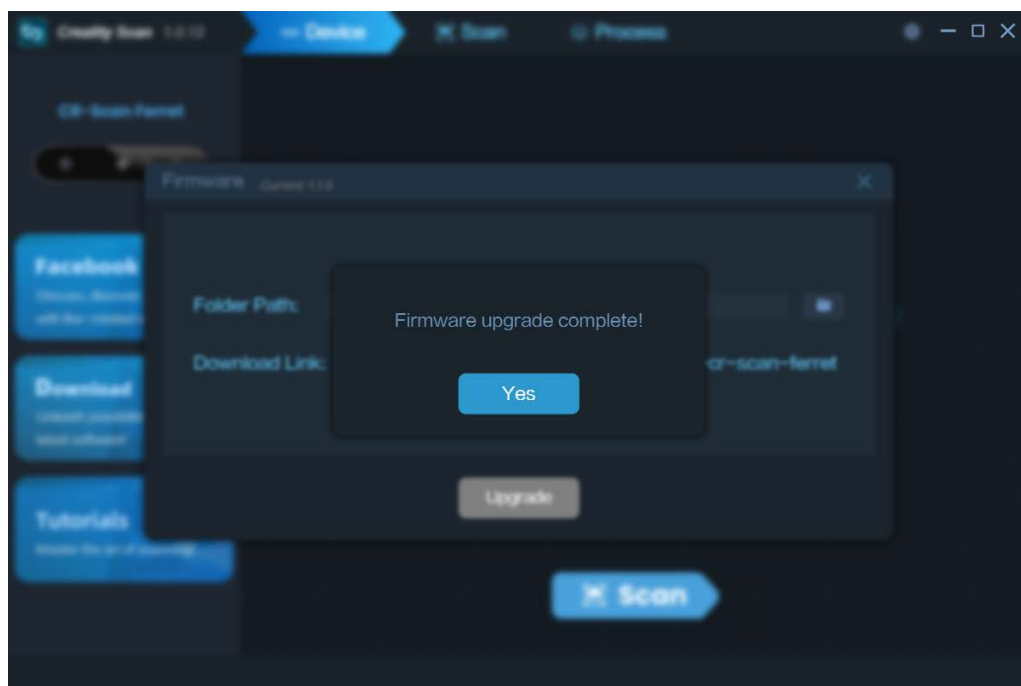
6. Select the firmware file you've download and click 'Open';



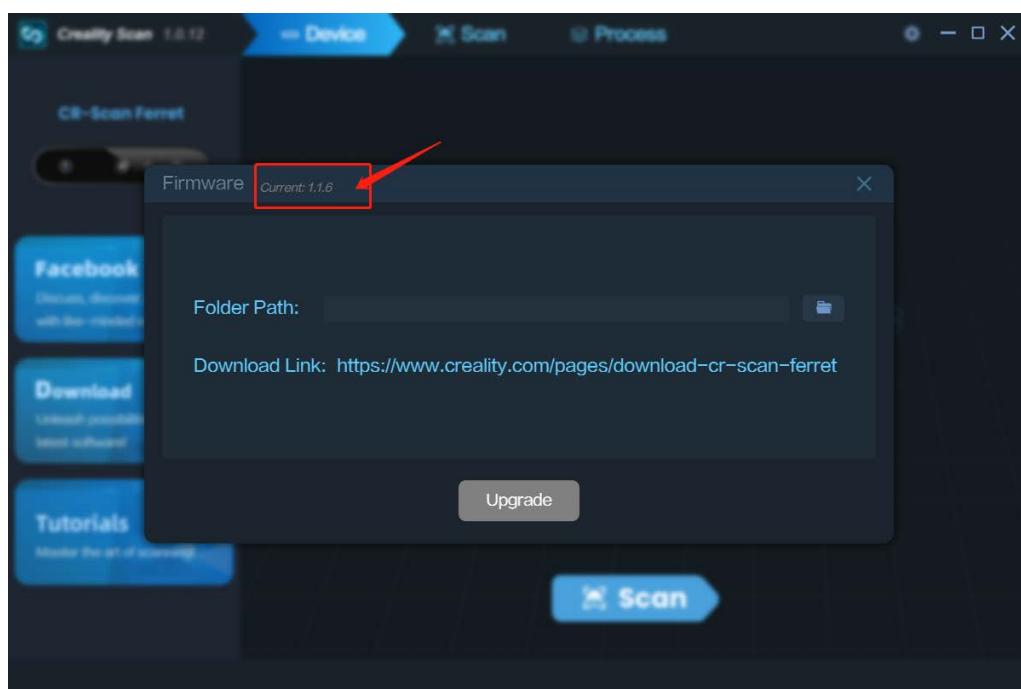
7. Click upgrade. This will take a few seconds, please kindly wait;



8. A pop-up window will appear once the upgrade process is finished. Click "Yes";



9. Check the firmware version below to verify if it is upgraded successfully;



If you have any questions, please contact our customer service team email: [cs@creality.com](mailto:cs@creality.com) or join our Facebook group for support. Thank you!

