

# **New Version of Update Interface Introduction**



**Technical Service Dept.** 

2023.03



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- **02** How to Obtain New Version of Update Interface
- **03** How to Renew Subscription
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### Version Comparison 01





# **Comparison between Old and New Version of Update Interface**



#### **Old Version of Update Interface**

![](_page_3_Picture_3.jpeg)

![](_page_3_Picture_4.jpeg)

#### **New Features:**

- 1. Annual renewal price, discount information, coupon availability and and exclusive rights are newly added.
- 2. Member Center, Popular Events, Customer Case and Brand Story section are newly added.
- Available software are listed in two columns. 3.
- Payment Method is added "Local Device renewal" option and "Renew all devices" Option
- Autel TCP card payment method(Redeem menu) is 5. changed to the right top corner of interface, which is in line with Current Device Subscription Renew and All Device Subscription Renew option.

#### Note:

- (1) There is not annual renewal price, coupon and discount information and VIP center on device purchased from European local dealer;
- ② There is not annual renewal price, RENEW NOW option and VIP center device purchased from Chinese Mainland local dealer.
- ③ There is not annual renewal price, coupon and discount information, Exclusive Rights on IM1 device.

deem
02:57:57
USD/Year
00.00
0.00
<b>•</b>

![](_page_3_Figure_16.jpeg)

# **02** How to Obtain New Version of Update Interface?

![](_page_4_Picture_1.jpeg)

![](_page_4_Picture_2.jpeg)

## How to Obtain New Version of Update Interface

### **1. What device can obtain the new version of Update interface?**

Tablet devices that are with renewal software subscription. **Note:** New version of Update interface is not available for device of 5 inch screen, including KM100, ITS600, ITS600 Pro, ITS600E, BT608, BT608 BSRO, BT608E and BT1.

### 2. How to obtain the new version of Update interface?

Please make sure the device has been downloaded updateAPP of version V2.09 or above version to obtain the new version of Update interface;

**Note:** If device has not been downloaded the UpdateAPP of version V1.21, please make sure the device is with valid software subscription, or it would not be able to download the latest version of updateAPP to obtain the new version of Update interface.

### 3. How to check updateAPP version number?

- ① Go to Settings----System settings----Apps----UpdateApp;
- 2 Tap UpdateApp, then its version number will show on the top left of the interface.

**Note:** If there is not UpdateApp under above directory, it means the device has not been downloaded the UpdateAPP yet.

![](_page_5_Picture_11.jpeg)

← App info							
UpdateApp version 1.26	- Undate	eApp ve	ersior	n Num	ber		
UNINSTALL						FORCE STOP	
Storage 29.41 MB used in Internal storage							
Data usage 25.26 GB used since Jan 8							
Permissions No permissions requested							
Notifications							
Open by default No defaults set							
Battery 1% use since last full charge							
	nn 🕞			VCM	A	<b>C.</b>	<b>500</b>

![](_page_5_Picture_13.jpeg)

### How to Renew Subscription? 03

![](_page_6_Picture_1.jpeg)

![](_page_6_Picture_2.jpeg)

# How to Renew Subscription? (1)

![](_page_7_Figure_1.jpeg)

#### Step 1: Update icon on Job Menu

	Update Member Center	
V1DG00003098 Account Center >	All (5) Unpaid (4) Completed (1) Q Enter or ADAS&MaxisysUltra_8895 Serial Number: V1DG00003098	der number Unpaid USD 10000.00
16   318@qq.com     Expired date:   Renew Now     2105-10-10   Renew Now	Period: 1 years         Order number: BH60702759         Order creation time: 2023-03-14 03:28:37	TI Pay
Member exclusive coupon >	ADAS&MaxisysUltra_8895 Serial Number: V1DG00003098 Period: 1 years	Unpaid USD 10000.00
Member purchase record >	Order number: T080986619 Order creation time: 2023-03-14 03:20:44	Tean Pay
Event Center >	D1 pro-5260 Serial Number: VBVG00000027 Period: 1 years	Completed USD 3333.00
	Order number: AK23404051 Order creation time: 2023-03-13 06:08:34	Details>
	MaxilM KM100E         Serial Number: AH1C00000108         Period: 1 years	Unpaid USD 10.00
	Order number: EY91521883 Order creation time: 2023-03-09 12:36:46	Pay
◆ 合 ▲ ■	00 🕟 🖸 🔠 VCM 🚔 📾	🔊 🕈 🎅 🗟 97% 🛙 3:43

Step 2: Renew Now Option on Member Center Menu

New ADAS Model (+967)	New SAS Reset Function (+673)	New Wheel Model (+1331)	New ADAS Calibration Functio (+1570)
Popular Events	3		
THE REAL PROPERTY OF	cloud-renm	nenhuodong004	4
03	cloud-renmer	huodong004-huoc	ongshuoming
<u> </u>	04/04-04/07		
System Update	9		
	SystemPro	gram	
	SystemProgra	am V2.90.12	Ge
	V2.90.12 Inst	talls:1000+ 667.85	МВ
Application up	data Undata	AU(44)	
Application up	date Undate	AII(44)	

## Step 2. Renew Now O

![](_page_7_Picture_7.jpeg)

Step 3 and Step 4: Local Device Renewal menu

![](_page_7_Picture_9.jpeg)

Member Center	G
<u>東券 2&gt;</u>	Renew Now 1 0 USD/year
	More >
	cloud-renmenhuodong002 cloud-renmenhuodong002-huodongshuoming 03/10-04/30
	CalibrateGuideProcess, AutoV VIP CalibrateGuideProcess V1.73.11 A V1.73.11 Installs:1000+ 537.71MB
	More >
	ADAS_BMW, ADAS_Mini, ADA
<b>★ ■</b> VCM	🖌 🛱 🚰 🗟 97% 🖥 3:41

#### Step 2: Renew Now Option on Update Menu

wal Renew all devices	Redeem
60 ( Order Number: LA5062	20089 • Remaining time to pay 02:51:23
	10 00 USD/Year
Registered on:	: 02/13/2023
Software upgr	ade service expires on: 2105-10-10
ce will be extended to: 10/10/?_09	3
m.	
<b>yPal</b> PayPal	Autel website
Taxes and Fees () +USD Total: USD 3	0.00 00.00 Credit Card USD 3( ).00
eltech.com/c/www/about/3103.jhtm	I to contact the Autel techical support team.
	🔁 🖗 🗟 94% ∎ 3:54

1. How to renew subscription on tablet device with new version of update interface?

Solution 1: Only renew subscription for current device:

- 1 Tap Update icon on job menu,
- 2 Tap Update----Renew Now on the top right top side of interface or tap Member Center----Renew Now on the left side of interface;
- ③ Tap Renew Current Device option;
- ④ Set the period: (Year) if it is in need, then select payment method and finish the payment as device indicates.

#### Note:

- For European local dealer device, it will turn to Autel official website (<u>https://pro.autel.com/</u>) when taping Renew Now button.
- ② It will show the specific expired date of subscription after the period (Year) is set, which is newly added feature.
- ③ Credit card payment is not available for European billing address.

![](_page_7_Figure_23.jpeg)

# How to Renew Subscription? (2)

![](_page_8_Picture_1.jpeg)

#### Step 1: Update icon on Job Menu

	Local device renewal	Renew all devices	Q
This dev	ADAS&MaxisysUltra_8895 Serial number: V1DGCC003098 Warranty: 05/13/2031 Software upgrade service expires on: 10/10/2105 Period (Year): 1 +	Registered on: 02/13/2023	10).00 USD/Year
	D1 pro-5260 Serial number: VBVG^^000027 Warranty: 05/13/2031 Software upgrade service expires on: 03/14/2024 Period (Year):	Registered on: 02/13/2023	33.00 USD/Year
	MaxilM KM100E Serial number: AH1GM550006 Warranty: 06/14/2031 Software upgrade service expires on: 06/14/2031 Period (Year):	Registered on: 03/14/2023	19.00 USD/Year
Select a	all devices	Total: USD 1333.00 Coupon deduction: 0.00	Checkout
<b>•</b> ô		🛯 VCM 🛱 🚰	🔊 🖓 奈 瀧 71% 🖬 6:03

#### Step 3: Renew All Device Interface

R			
New ADAS Model (+967)	New SAS Reset Function (+673)	New Wheel Model (+1331)	New ADAS Calibration Function (+1570)
Popular Event	s		
	Cloud-renm cloud-renmer 04/04-04/07	nenhuodong004 huodong004-huod	<b>1</b> ongshuoming
System Upda	te		
A	SystemPro SystemProgra	gram am V2.90.12	V/P Get

#### Step 2: Renew Now Option on Update Menu

		Order Number: DU61510549 🕘 Remaining time to pay 02:	:57:5
	Period (Year): - 2 +		
	After successful renewal, the software upgrade s	ervice will be extended to: 10/10/2107	
	D1 pro-5260	3 3.00 USD	)/Ye
	Serial number: VBVG0000027	Registered on: 02/13/2023	
	Warranty: 05/13/2031	Software upgrade service expires on: 2024-03-14	
	Period (Vear): - 2 +		
	After successful renewal, the software upgrade s	ervice will be extended to: 03/14/2026	
Payment Me	After successful renewal, the software upgrade sethods	ervice will be extended to: 03/14/2026	
Payment Me for any problem	After successful renewal, the software upgrade sethods	ervice will be extended to: 03/14/2026	
Payment Me	After successful renewal, the software upgrade sethods a during the payment, please contact support@auteltect Credit Card Subtotal: USD 2 <sup></sup> 6.0	ervice will be extended to: 03/14/2026	00

#### Step 4: Renew Current Device menu

![](_page_8_Picture_9.jpeg)

![](_page_8_Picture_10.jpeg)

	Update Member Center	
V1DG00003098 Account Center >	All (5) Unpaid (4) Completed (1) ADAS&MaxisysUltra_8895 Serial Number: V1DG00003098 Period: 1 years	order number Unpaid USD 10000.00
Expired date: Renew Now	Order number: BH60702759 Order creation time: 2023-03-14 03:28:37	Pay
Member exclusive coupon >	ADAS&MaxisysUltra_8895 Serial Number: V1DG00003098 Period: 1 years	Unpaid USD 10000.00
Member purchase record >	Order number: T080986619 Order creation time: 2023-03-14 03:20:44	Pay Pay
Event Center >	D1 pro-5260 Serial Number: VBVG00000027 Period: 1 years	Completed USD 3333.00
	Order number: AK23404051 Order creation time: 2023-03-13 06:08:34	Details>
	MaxilM KM100E Serial Number: AH1C00000108 Period: 1 years	Unpaid USD 10.00
	Order number: EY91521883 Order creation time: 2023-03-09 12:36:46	Pay
		🔊 🛇 🎅 🗟 97% 🗋 3:4

#### Step 2: Renew Now Option on Member Center Menu

How to renew subscription on tablet device with new 1. version of update interface?

#### Solution 2: renew subscription for multiple device registered under the same Autel ID:

- ① Tap Update icon
- Tap Update-----Renew Now on the top right top side of 2 interface or tap Member Center----Renew Now on the left side of interface
- ③ Tap Renew All Device, and select device that needs renewing software subscription.
- Set the period: (Year) if it is in need, then select payment (4) method and finish the payment as device indicates.

#### Note:

- For European local dealer device, it will turn to Autel (1)official website (https://pro.autel.com/) when taping **RENEW NOW button.**
- (2) there will shows the specific expired date of subscription after the period (Year) is set, which is newly added feature.

![](_page_8_Picture_22.jpeg)

# How to Renew Subscription with Autel TCP Card?

ADAS :: O			
Diagnostics	Wheel Alignment	Remote Expert	Service
		4	
Measurement	Data Manager	Battery Test	Update
	0.00	o	
A A			

#### Step 1: Update icon on Job Menu

	Loc	al device renewal	Renew all devices	Redeem
n 30160 day(	s) (on 10/10/2105).	Your so	Order Number: DP9771733	Remaining time to pay 02:59:04
Country/Region	n: CHINA 🗪			
设备信息				
	ADAS&MaxisysUltra_8895			100000 USD/Year
	Serial number: V1DG00003098		Registered on: 02/	/13/2023
	Warranty: 05/13/2031		Software upgrade	service expires on: 2105-10-10
	Period (Year): - 1 +			
	After successful renewal, the software u	pgrade service will	be extended to: 10/10/2106	
Payment Met	thods			
For any problem	during the payment, please contact support@a	auteltech.com.		
For any problem	during the payment, please contact support@a	auteltech.com.	PayPal	Autel website
For any problem	during the payment, please contact support@a	PayPal	PayPal xes and Fees () +USD 0.0 Total: USD 10000.0	Autel website
For any problem	during the payment, please contact support@a Credit Card Subtotal: USD 10 Coupon -L Please ou have any questions or concerns, please visit http	auteltech.com. PayPal CC0.00 Ta JSD 0.00 > contact local dealer i ps://www.auteltech.com	PayPal	Autel website Credit Card USD 10:00.00 Credit Card USD 10:00.00

![](_page_9_Picture_4.jpeg)

![](_page_9_Picture_6.jpeg)

Step 3: Autel TCP Card Option

![](_page_9_Picture_9.jpeg)

Step 2: Renew Now Option on Update Menu

Redeem	
~	
when incorrect password is submitted over 5 times within	
Clear	Submit
	▶ 🕈 🗟 67% ∎6:28

Step 4: Model and Activation Code Menu

	Update Member Center	
V1DG00003098	All (5) Unpaid (4) Completed (1) Q Enter or	der number
	ADAS&MaxisysUltra_8895	Unpaid
16318@qq.com	Serial Number: V1DG00003098 Period: 1 years	USD 10000.00
Expired date: 2105-10-10	Order number: BH60702759 Order creation time: 2023-03-14 03:28:37	Department Pay
	ADAS&MaxisysUltra_8895	Unpaid
Member exclusive coupon >	Serial Number: V1DG00003098 Period: 1 years	USD 10000.00
Member purchase record >	Order number: T080986619 Order creation time: 2023-03-14 03:20:44	Pay Pay
Event Center	D1 pro-5260	Completed
	Serial Number: VBVG0000027	USD 3333.00
	Period: 1 years	
	Order number: AK23404051 Order creation time: 2023-03-13 06:08:34	Details>
	MaxilM KM100E	Unpaid
	Serial Number: AH1C00000108	USD 10.00
	Period: 1 years	
	Order number: EY91521883 Order creation time: 2023-03-09 12:36:46	Pay
🛧 🏠 🖿		ଲି 🕈 ବି ଲି 97% 🖥 3:43

Step 2: Renew Now Option on Member Center Menu

### How to renew subscription by TCP card?

- 1 Tap Update icon on job menu;
- ② Tap Update----Renew Now on the top right top side of interface or tap Member Center----Renew Now on the left side of interface;
- ③ Tap Redeem button.
- ④ Select product model and enter the activation code, then tap Submit button to complete the procedure.

![](_page_9_Picture_20.jpeg)

### How to How to Update Device? 04

![](_page_10_Picture_1.jpeg)

![](_page_10_Picture_2.jpeg)

## How to Update Device?

![](_page_11_Figure_1.jpeg)

#### How to update software on tablet device with new version of update interface?

- Tap Update icon on job menu 1
- Select Update menu, and go to Software update (2)
- Tab Get to download available software. (3)

#### Note: updateAPP, OS, SystemProgram and LibComms must be downloaded before vehicle software is download if any of them is available.

- Tap More to check more available software: 4
- Tap Update All to download all available software if you would like to download all available vehicle software; (5)
- Tap a certain vehicle software, tap Get/Update button if you just would like to download certain vehicle software. 6 Note:
- a. If there is not Get/Update button under a certain vehicle, it there is not new version for the the vehicle currently.
- Version history on Update log section; b.
- c. Function comparison between the current version and new version will show on the Available Function Section.

![](_page_11_Picture_13.jpeg)

### Member Center Menu Introduction 05

![](_page_12_Picture_1.jpeg)

![](_page_12_Picture_2.jpeg)

## **VIP Center Menu Introduction**

### What is Member Center menu for?

- 1 Get or apply available coupon from Member Exclusive Coupon.
- Check purchase record;
- ③ Check relevant activity, such as promotion activity.

![](_page_13_Picture_5.jpeg)

**VIP Exclusive Coupon** 

![](_page_13_Picture_8.jpeg)

#### Member Purchase Record

#### **Activity Center**

![](_page_14_Picture_1.jpeg)

![](_page_14_Picture_2.jpeg)