SOLUNA

# Electric Heater

Model: XY
Smart Electric Hookah Heating Head

Smooth Heating

One-touch Start

Smart Protection

# User Manual

Please read this manual carefully before use and keep it for future reference.
Compliance: CE / FCC / RoHS / UKCA / MSDS / LFGB...

Watch the Installation Video

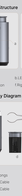
Quick Start Guide

ENGLISH | 中文 | ไทย | ภาษาไทย

## Start Here

Follow the steps below to start your first session. Make sure the battery is fully charged before use.

**Quick Installation Video**
This video demonstrates battery installation, tobacco capsule preparation, mode selection, preheating status and shutdown procedures.



## Product Structure

Please check all items before first use. If any item is missing or damaged, contact after-sales support.

**Product Structure**



a.Device
e.Gun Button
b.LED Light Bar
f.Right Button
c.Rotating Base
g.Battery
d.Left Button
h.Silicone Connector

**Accessory Diagram**



i.Hookah Tongs
j.Charging Cable
k.Max Silicone Connector
l.Replacement Bowl
b.Packing Fork
g.Charging Cable
k.Main body
l.Mini Silicone Connector

## Quick Start Guide

Follow the steps below to start your first session. Make sure the battery is fully charged before use.



**1 Prepare the replacement bowl.**
Gently twist to open the replacement bowl. Add the stainless-steel replacement bowl. Fill it with tobacco and ensure unobstructed airflow. Do not pack too tightly.



**2 Install the replacement bowl.**
Unscrew the heater base. Insert the prepared replacement bowl. Align and threaten, then reinstall and tighten the base.



**3 Power on.**
Press and hold the battery, the device automatically enters standby mode. You may also power it on by directly pressing the main button 5 times.
Auto Standby / Main Button +5



**4 Select a heating mode.**
In standby mode, press the Left / Right button to cycle through Standard, Boost, and Eco preheat heating modes.
Purple-pink mode is recommended for first use.

| Mode | LED Color | Temperature |
|---|---|---|
| Standard | Purple-pink | 260°C |
| Boost | Red-orange | 280°C |
| Eco | Green | 240°C |



**5 Start preheating.**
Press the Left / Right button for 2 seconds to start preheating. The LED light bar will fill progressively during heating and turn to solid preheat ing progress.
Completes for 3 seconds.



**6 Enjoy your session**
Once preheating is complete, approximately 3 minutes, the device will beep. The light bar will display a solid color to indicate it is ready. Breathe light indicates normal operation.



**7 Intelligent Temperature**
Standard mode: Maintains a high temperature for optimal flavor. Boost mode: Delivers maximum heat for dense clouds. Eco mode: Ideal for beginners.
Press "+" to increase temperature by 10°C per press. Press "-" to decrease temperature by 10°C per press. Maximum adjustment range: ± 30°C from default.
+ / - Temperature Adjustment.



**8 End Session&Power off.**
After the session ends, quickly press the Left button 5 times to power off. While turning on, you can also long press the main button for 5 seconds to power off.
Main Button +5 Longpress for 3 seconds

## Note

- High temperature during preheating. To aid preheating, long-press the main button for 3 seconds to enter preheating mode.
- While in session mode, longpress the main button for 3 seconds to return to standby mode.
- In Eco mode, the temperature is flexibly adjusted within 200°C - 250°C. The eco-low light bar indicates 260°C at its lowest point and 250°C at its highest point. Each adjustment increases or decreases the temperature by 10°C.
- Custom Mode is a constant-temperature mode. It is not recommended for new users.

## Safety Instructions

For your safety and the best user experience, please read all instructions carefully before first use. **This SOLUNA Electric Heater 01.**

**Age Restriction**
This product is intended for adult users only. Keep out of reach of children and minors.

**Important**
This product contains a rechargeable battery and high-temperature heating components. Improper use may cause equipment damage, overheating, burns or other safety risks.

- Read this manual completely before using the device.
- The internal dual-heating area of the device becomes extremely hot during use. Do not touch it with your hands.
- Keep the device away from children, pets and flammable materials.
- Do not leave the device unattended while it is operating.
- Do not disassemble, modify, or make the device yourself.
- Do not use the device in humid, high-temperature, or strong-magnetic environments.
- If the device shows rapid red-light flashing, urgent beeps or abnormal alarms, stop using it immediately.
- Use only chargers or power adapters that meet the specification requirements.
- Power off the device and store the battery properly when it will not be used for an extended period.
- Do not immerse the device in water or rinse electronic components directly.
- Do not continue to use the device if it has been dropped, damaged, exposed to liquids or shows signs of malfunction.

## LED Light & Alert Guide

View LED light bar effects, battery-level indicators and fault alerts.

**Battery Display**

- After power-on, short press the main key once, the light bar length indicates the current battery level.
- When battery level drops to approx. 10%, the red light flashes to prompt for timely charging.
- When low-voltage protection is triggered, the red light flashes rapidly with urgent buzzer alerts.

**Heating Light Effects**

| Stage | LED Effect |
|---|---|
| Preheating | LED grows from bottom to top as progress |
| Normal session | LED breathing light |
| Long continuous use | Dark red breathing light |

**Abnormal Alerts & Protection**

| Possible Cause | Indication | Action |
|---|---|---|
| Pump light flashes twice, pauses, then repeats | Temperature-sensor error | Stop using the device. Contact after-sales service for inspection |
| Orange light flashes once, then repeats | Heating-component error | Stop using the device. Contact after-sales service for inspection |
| Short light bar flashes 3 times | Low battery | Stop using and charge the battery |
| No light or no response | No key response | The device may be powered off. Long-press to charge and restart the device |

## Cleaning & Care

Learn cleaning procedures for the device and capsule bowl, plus long-term storage maintenance.



**How do I clean the device?**
Turn off the device and allow it to cool completely before cleaning. Wipe the exterior with a soft, dry cloth. If the device develops an odor, use a fiber dryer to gently clean the internal heating area. Do not use water to rinse the device directly, with water. Do not immerse the device or the battery in liquid.



**How do I clean the capsule bowl?**
If stains are hard to remove, soak the capsule bowl in hot water for 5 hours, then scrub it with a wire brush. Dry it thoroughly before next time use.



**How should I store the device?**
Store the device in a cool, dry place. Keep it away from direct sunlight, heat sources, and moisture. Do not store it in high-temperature materials. When not in use for an extended period, power off the device and store the battery properly.

**Is the device waterproof?**
No, the device is not waterproof. Do not rinse it directly with water, and do not expose it to rain, water splashes or high-humidity environments.



## Frequently-Asked Questions

Quick-reference for installation, modes, vapor, battery level and charging-related questions.

**How do I securely mount the device onto the Hookah?**
Ensure the base adapter matches your hookah's size. For compatibility with different hookah sizes, if a M20 hose is unstable, switch to the Max-size silicone adapter.

**Cannot switch modes during use?**
Mode switching is disabled during use. The device is heating. Press and hold the main button for 3 seconds to exit the current session. Return to standby mode, then select your desired mode again.

**Why is there little vapor during my Session?**
Check if the capsule is packed too tightly. Increase the fork 5 minutes of a session. If vapor output remains low, increase the temperature setting appropriately.

**How do I check the battery level?**
The battery pack features externalization lights. Shake the battery firmly to activate the indicators. If the battery is low or discharged, one to light remains for 3 seconds.
When powered on, short press the main key once. The length of the device light bar shows the current remaining battery.

**Do I need to manually adjust temperature during operation?**
Under Purple-pink and Orange-Red modes, the device runs a built-in smart temperature curve. Manual temperature adjustment is generally not required.

**How do I stop the current Session?**
While heating, quickly tap the main button 5 times to power off, or press-hold the main button for 3 seconds to return to standby mode.

**Is it normal for the device surface to get hot?**
The housing will heat up after extended use and may feel mildly hot to the touch. This is normal and is expected. Do not touch the internal heat-heating area.

**Can I use other chargers or power adapters?**
For fast-charging performance, use a Super-Charge Adapter rated at 45W or higher. It is recommended to charge approximately 2.5 hours.

## After-Sales Service & Warranty

Check warranty period, official website information and warranty coverage.

**SOLUNA After-Sales Service**
For product support, customer notices, accessory purchase, and more, contact our official website.

| Device Warranty | Battery Warranty | After-sales Website |
|---|---|---|
| 1 year | 6 months | solunahookah.com |

Visit Official Website | Download Manual

**Non-Warranty Coverage**

- Damage caused by water ingress, dropping, impact, or improper use
- Damage caused by unauthorized disassembly, modification, or repair
- Damage caused by using incompatible chargers or accessories
- Normal wear and tear of consumable parts or accessories
- Damage caused by failure to follow this user manual

## Documents

**Downloads & Certifications**
Download the full manual and view certification details.

Download Full Manual
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**Certifications**

CE | FC | LFGB | UKCA | MSDS | UN38.3

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